

LOUISVILLE, KENTUCKY OFFICE OF THE MAYOR

JERRY E. ABRAMSON
MAYOR

June 19, 2006

Mr. Kevin Kramer, President Metro Council 601 West Jefferson Street Louisville, KY 40202

Dear President Kramer:

In accordance with the Louisville Metro Cable Television Commission Ordinance, I am appointing the following to the Louisville Metro Cable Television Commission.

Name		Term
Maurice Buchart	Reappointment	June 30, 2008
Jackie Williams	Reappointment	June 30, 2008

Your prompt action on these appointments is most appreciated.

Jerry E Abramson

JEA/set

cc: Councilman Ken Fleming enclosures e-copy to MCC Councilman Jim King enclosures





Boards & Commis

Louisville Metro Boards and Commissions Application Form

First Name	Jackie	Last Name Williams		
E-mail	williams_jj@yahoo.com			
Home Phone (502)966-8074		Business Phone (502)580-1213		
Cell Phone	(502)609-3563			
Home Street	Address 5306 Georgia Lane	namentalomanduntum partinoman mananan m		
City Louisville		State KY	Zip Code 40219	
Profession/Occupation Computer Programmer				
Co Ecc En His Ho Hu Hu	siness Development des/Regulations conomic Development vironmental torical Preservation using man Resources man Services primation Technology		To select multiple Interests, click each one as you hold down the Ctrl key.	
Volunteer Act	ivities Big Brother Big Sister			
Past Service on City and County Boards and Commissions? No				
If Yes, Please List				
Please answ	er the following questions.	If you answer ye	s, please include	
	** **			

relevant details (i.e. position, company, address, dates, etc.) in the Additional Notes section below.

Are you employed by Louisville Metro	No
Government? Do you or a member of your immediate family have ownership interest in any company that does business with Louisville Metro Government?	No 💹
Do you or a member of your immediate family have ownership interest in any property that is the subject of a condemnation proceeding, planning and zoning proceeding or any other administrative or court proceeding in which Louisville Metro Government or its agencies are	No 📕
interested parties? Do you have any contract or matter pending before any Louisville Metro Government agency?	No
Have you ever been sued by the former City of Louisville, Jefferson County or Louisville Metro Government?	No
Have you ever been convicted of a felony offense?	No
Additional Notes	
No Resume for Candidate	
Some boards and commissions require membership to be racially, political geographically proportionate to the general public. Please complete the in requested below.	
Race African American Gender Male Louisville Metro Distr	ict 23
Click Here to loc	ate your distri
Party Registration Democrat Date of 9/19/1975 Birth	12:00:00 AM
Received authorization for record Record check on file	?
check? Submit Cancel	Delete

Jackie Ray Williams 5306 Georgia Lane Louisville, KY 40219 (502) 966-8074 Cellular (502) 609-3563

Aim

To create innovative and useful applications while learning new technologies and project management methodologies.

Professional Experience

Programmer Analyst - Humana, Louisville, KY

Develop and enhance the Personal Nurse Intranet application used by over 100 nurses to manage high risk members. Troubleshoot and resolve issues relating to the Personal Nurse application. Maintain the development and quality assurance servers used to develop and test the Personal Nurse application. Develop reports detailing the usage trends of the Personal Nurse application.

Key Accomplishments

- Sole developer on a project to import member information received from a third party health management company into the Personal Nurse application. This project seamlessly integrated member information received on a weekly basis into the Personal Nurse application. This project has served as a template for other projects requiring the import of third party data and was beneficial because it fulfilled the request of a customer who was already using the data provided by the health management company.
- Primary developer on the Eligibility Update project. This project updated the eligibility information of members stored in the Personal Nurse application. Previously member's eligibility information was only entered into Personal Nurse when the member was added to the system. This project created a process that updates member eligibility once a month by retrieving the current member eligibility information from the mainframe and importing it into Personal Nurse. Nurses have benefitted greatly by the project. Now that the eligibility information is current the nurses do not make calls to members who no longer have Humana insurance or are otherwise ineligible for Personal Nurse.

Programmer Analyst - Kindred Healthcare, Louisville, KY

6/2000 - 10/2003

Developed Internet/Intranet applications used by over 50,000 employees. Updated and maintained legacy Internet/Intranet applications. Troubleshot and resolved issues relating to Internet/Intranet applications and servers, Maintained development Internet/Intranet servers.

Key Accomplishments

- Primary developer on the Human Resources (HR) web site, an electronic repository of HR documentation that had previously only been distributed in paper format. The web site reduced printing costs, provided a uniform place for all employees to receive HR related information and reduced calls to the HR hotline.
- Primary developer on a project to outsource the company's Compliance Hotline. This project not only increased the hotline's available hours from 9 to 24, but it also freed two employees in the Compliance department to do other compliance related tasks.

Primary developer on the Credible Allegation Library (CAL) project. This project provided administrators at remote facilities with a library containing previously successful credible allegations of compliance (CAC) and requests for informal dispute resolutions (IDR). Field administrators use this library to create CACs and IDRs, reducing fees paid to outside legal council and decreasing the time necessary to address deficiencies.

Systems Software Analyst - Humana, Louisville, KY

10/1998 - 6/2000

Developed Internet/Intranet applications. Evaluated and developed implementation plans for third party Internet/Intranet based applications. Created installation, configuration, and disaster recovery documentation for third party applications and those developed in-house. Investigated and resolved issues relating to Internet/Intranet applications and servers. Maintained development Internet/Intranet servers.

Key Accomplishments

- Created web usage reports using Microsoft Site Server Usage Analyst and Webtrends Reporting software. These reports were used by management to study usage trends of Internet and Intranet sites to plan the strategic direction for these environments.
- Developer on the E-Humana initiative. This allowed Humana members to access their insurance coverage and claims information via the web reducing customer service hotline calls and administrative overhead.
- Implemented enterprise web reporting solutions from Actuate and Cognos.

Network Systems Analyst - Humana, Louisville, KY

10/1997 - 10/1998

Investigated and resolve problems related to enterprise servers. Configure and install Internet firewalls. Updated hardware, software, and firmware of servers, tape drives, and hard disk arrays. Performed Quality Assurance/Standards tests on new enterprise servers.

Key Accomplishments

- Member of the team that installed Raptor Eagle Internet firewalls at newly acquired facilities. This ensured these facilities' connections to the company network was secure and in compliance with corporate standards.
- Trained several new employees on corporate best practices and preferred hardware and software platforms.

Intern - Humana, Louisville, KY

1/1996 - 10/1997

Created installation, configuration, and disaster recovery documentation for new hardware and software. Evaluated new hardware and software products. Updated departmental web site. Maintained hardware, software, and network resources contained within the test lab to ensure a working test environment for all IS employees.

Key Accomplishments

- Inventoried hardware and software within the lab and developed a check-in/check-out system to track availability. This reduced lost equipment and helped mitigate problems caused by many employees all trying to test with limited resources.
- Redesigned team home page and maintained IS organizational chart on the web. This site was the predecessor to the company's Intranet home page.
- Installed network hubs and wiring to support the test lab's token ring and ethernet networks.

Technical Skills

Visual Basic, Active Server Pages, Vbscript, Javascript, COM, COM+, Visual SourceSafe, IIS, SQL Server 7.0, SQL Server 2000, XML, Crystal Reports, Oracle 9i

Education & Training

University of Louisville

Computer Information Systems major - completed 3 years of degree program before accepting a position with Kindred Healthcare

Microsoft Certified Solutions Developer - Visual Studio 6.0

Affiliations

Professional Association of SQL Server (PASS)